Margin Call Policy

Trading accounts with ThinkMarkets will automatically experience a margin call if the criteria below are met. It is important to note that proper risk management and placing of stop losses reduces the need for a margin call on a traders account. We advise all clients and traders to strictly adhere to margin requirements when trading.

- Minimum Margin Requirements on Open Positions must be maintained by the customer at all times.
- All open positions and pending orders are subject to liquidation by ThinkMarkets should the Minimum Margin Requirement fail to be maintained.
- Margin requirements may change at anytime. ThinkMarkets will do its best to inform the customer about any projected changes by email and via the trading platform's message system at least a week before changes go into effect.
- On the MT4 and ThinkTrader platforms, ThinkMarkets will liquidate all Open Position and pending orders in a customer's account if the total equity, at any time, equals or falls below 50% of the Used Margin. Positions will be closed based on the best execution prices available at the time to ThinkMarkets.
- On the MT5 platform, ThinkMarkets will liquidate the largest losing position first and pending orders in a customer's account if the total equity, at any time, equals or falls below 50% of the Used Margin. MT5 will stop closing positions once the ratio of margin to equity is above 50%. Positions will be closed based on the best execution prices available at the time to ThinkMarkets.
- Hedge positions for retail clients: If you place a long and place a short, the total margin for both positions will be required; for each of the long and short positions. This applies only to MT5 and ThinkTrader, as hedging is disabled for MT4 accounts.
- Hedge positions for wholesale and sophisticated investors: All open positions on fully hedged accounts will be automatically closed at market prices should the account's equity reach or fall below 0, that applies to all our platforms.
- The placing of Stop Loss Orders, used to minimise losses, is the clients responsibility.