Margin Call Policy

Trading accounts with ThinkMarkets will automatically experience a margin call if the criteria below are met. It is important to note that proper risk management and placing of stop losses reduces the need for a margin call on a traders account. We advise all clients and traders to strictly adhere to margin requirements when trading.

- Minimum Margin Requirements on Open Positions must be always maintained by the customer.
- All open positions and pending orders are subject to liquidation by ThinkMarkets should the Minimum Margin Requirement fail to be maintained.
- Margin requirements may change at any time. ThinkMarkets will do its best to inform the customer about any projected changes by email and via the trading platform's message system at least a week before changes go into effect.
- ThinkMarkets will liquidate all Open Position and pending orders in a customer's account if the total equity, at any time, equals or falls below 50% of the Used Margin. Positions will be closed based on the best execution prices available at the time to ThinkMarkets.
- Hedge positions for retail clients: If you place a long and place a short, the total margin for both positions will be required; for each of the long and short positions.
- Hedge positions for wholesale and sophisticated investors: All open positions on fully hedged accounts will be automatically closed at market prices should the account's equity reach or fall below 0, that applies to all our platforms.
- The placing of Stop Loss Orders, used to minimise losses, is the client’s responsibility.